

- 📌 **We are PASSIONATE about Customer Service** - You are the most important part of our business and we pride ourselves on the service we offer to our landlords and tenants.
- 📌 **7 Days a week availability** - We are not a 9-5 business and make ourselves available 7 days a week.
- 📌 **File Sharing** - We share an 'Electronic Property Folder' with you including your 'Property Log' giving you access to what is happening to your property.
- 📌 **We Communicate** - We keep you informed by telephone, text, email or letter.
- 📌 **Accompanied Viewings** – We always carry out viewings to give the best possible chance of letting your property.
- 📌 **FREE Rent Protection Cover** - Included FREE with Gold Management we provide a Rent Protection Cover for peace of mind.
- 📌 **Regular Property Inspections with Reports** - We inspect properties after the first month then every three months.
- 📌 **Dedicated Rental Specialists** - We are local landlords who have been letting property locally since 1999.
- 📌 **INSTANT Property Listings** - Once you instruct us we can list your property within **12 hours**.
- 📌 **FREE Landlords Contents, Fixtures and Fittings Insurance*** - Tenants have the option of a reduced deposit option, making your property more affordable and attractive.
- 📌 **Competitive and Transparent Pricing** – Our fees cover *all* aspects of letting and managing your property.
- 📌 **FREE Honest Appraisals** - Our valuations are honest and realistic.

- Realistic Rental Assessment
- Market your Property
- Accompanied Viewings
- Comprehensive Reference Report
- Detailed Inventory with Digital Images
- Assured Shorthold Tenancy Agreement
- Organise Annual Gas Safety Certificate
- Professional Tenant Handover
- Meters Read & Utility Companies Informed
- Inspection after first month, thereafter every three months
- Deal with all Maintenance Issues
- **FREE** Landlords Contents, Fixtures and Fittings Insurance*
- **FREE** Rent Protection Warranty including legal expenses**
- **GUARANTEED** Rent Payment Option***

*£2500 Accidental damage to the landlords contents, fixtures and fittings, subject to acceptance

**Six month policy inc legal expenses cover subject to acceptance with Gold Management Service

***Available with Platinum Management Service only and subject to occupied properties



Full Management





We fully comply with the Data Protection Act (DPA) and the General Data Protection Regulation (GDPR) and are registered with the Information Commissioners Office.



We comply with The Property Ombudsman voluntary Codes of Practice. This means we are working to higher professional standards than are currently required within the industry



We are Members of the The Property Redress Scheme (Membership Number PRS012943).



We are members of The Residential Landlords Association keeping us updated with any new legislation



We are an 'Introducer Only' for Homelet products who are the market leaders in referencing and insurance products to the Lettings industry



We use Online Property Portals such as Rightmove to Market your property 24hours/365 days a year



We hold Public Liability Insurance, Employers Liability Insurance and Professional Indemnity Insurance



We use the Deposit Protection Service to secure all deposits we are responsible for in line with current legislation



We operate a Client Money Account and adhere to Money Laundering Regulations

Management Services

	Silver Management	Gold FULLY Inclusive	Platinum GUARANTEED ON TIME
FREE Appraisal	✓	✓	✓
File Sharing	✓	✓	✓
Accompanied Viewings	✓	✓	✓
Inventory with Pictures	✓	✓	✓
Maintenance	✓	✓	✓
Quarterly Inspections	✓	✓	✓
Rent Collection– Monthly Accounting	✓	✓	✓
Fixed FULLY INCLUSIVE Fees	✗	✓	✓
Rent Protection Cover	✗	✓	n/a
GUARANTEED RENT—Paid On Time	✗	✗	✓
Monthly Management Fee	10%+VAT	12.5%+VAT	16%+VAT
New Tenant Fee	£180	£120	£240

PRICES INCLUDE VAT at 20%
For details of ALL OUR FEES - Please see our Fees Page

	Silver	Gold	Platinum
Monthly Management Fee	10% + VAT	12.5% + VAT	16% + VAT
Guidance on statutory provisions and letting consents	Included	Included	Included
Collection of rent with monthly accounting inc chasing any shortfall	Included	Included	Included
Quarterly inspections with report to Landlord	Included	Included	Included
Receive notices on behalf of Landlord from tenant	Included	Included	Included
Hold keys throughout the tenancy term	Included	Included	Included
Receive maintenance reports from tenant and inspect (where necessary)	Included	Included	Included
Arrange routine repairs and instruct contractors	Included	Included	Included
Rent paid to Landlord on guaranteed day each month	n/a	n/a	Included
New Tenancy Fee	£180.00	£120.00	£240.00
Agree marketing strategy (inc monthly rent)	Included	Included	Included
Erect To-Let board in accordance with T&C Planning Act 1990	Included	Included	Included
Market the Property via online portals	Included	Included	Included
Carry out accompanied viewings (as appropriate)	Included	Included	Included
Receive written applications in accordance with Landlord instruction	Included	Included	Included
Serve initial notices to tenant in accordance with legislation	Included	Included	Included
Secure deposit with regulated scheme provider	Included	Included	Included
Move tenant into the property	Included	Included	Included
Issue tenant(s) with Prescribed Information relating to Deposit	Included	Included	Included
Six-Month Rent Protection Policy	£60.00	Included	n/a
Additional Fees and Charges			
Renewal of Tenancy Agreement - Review rent in accordance with market condition and advise Landlord, negotiate with tenant, direct tenant to make payment change as appropriate and serve prescribed notice relating to the Deposit. (Landlords share)	£30.00	Included	Included
Serve any notices to the tenant eg. Section 13, Section 8 or Section 21. Proof of service retained on file for future use.	£60.00	Included	Included
Administration of deposit refund and negotiation with tenant to agree any deductions, organise contractors to effect any repairs (Landlords share)	£30.00	Included	Included
Advise on Non-Residential Landlord tax status and make HMRC deductions - To remit and balance the financial return to HMRC quarterly and respond to any specific query (if required)	£60.00 per annum	Included	Included
Preparation and presentation of annual rent statement including any deductions for income tax purposes	£60.00	Included	Included
Preparation and submission of paperwork in relation to a Deposit Dispute Resolution between the Landlord and the Tenant.	£60.00 per property	Included	Included
Additional property visits at Landlords request - To attend for a specific request such as neighbour disputes, additional visits to monitor the property etc (not as a result of the tenants action)	£30.00 per visit	£30.00 per visit	£30.00 per visit
Late Inventory Fee - If the property is not ready to carry out an inventory at least 48 hours prior to an agreed tenancy start and has to be carried out at short notice.	At Least £60.00	At Least £60.00	At Least £60.00
Completion and submission of N5/N5B Claim For Possession paperwork to County Court. (Excluding court fees)	£150.00	£150.00	£150.00
Court Attendance (plus travel expenses)	£30.00 per hour	£30.00 per hour	£30.00 per hour
Other non-contractual requests - For requests made by a Landlord that is outside of the scope of the Management Agreement (plus costs)	£30.00 per hour	£30.00 per hour	£30.00 per hour
Out of hours - For requests made by a Landlord that is outside of normal working hours and the scope of the Management Agreement (plus costs)	£30.00 per hour	£30.00 per hour	£30.00 per hour
Gas Safety Certificate and service to all gas appliances in the property	£108.00	£108.00	£108.00
Supply and installation of Smoke Alarm (whilst at Property)	£6.00	£6.00	£6.00
Supply and installation of Carbon Monoxide Alarm (whilst at Property)	£15.00	£15.00	£15.00
Energy Performance Certificate	£75.00	£75.00	£75.00
Pre-Tenancy Termination Fee - If the Landlord terminates the agreement prior to the start of a Tenancy	Upto £120.00	Upto £120.00	Upto £120.00
Mid-Tenancy Termination Fee - If the Landlord terminates the agreement during a tenancy and wishes to retain the existing Tenants	One months rent + VAT	One months rent + VAT	One months rent + VAT

"I have only good things to say about Rent Rent Rent. After initially being worried about my previous tenants moving out just before xmas & me having an empty property on my hands, they worked their socks off to advertise & get people through the door to view. Now rented, they keep me updated with regular check ups on the property & continue to give an intimate service. Massive thumbs up!" – **Lincoln Landlord(recommended by Tenants) 5/1/2010**

Brilliant, thanks for all your hard work" – **Newark Landlord 18/10/2010**

"Nick Bell has a professional and supportive attitude to landlord and tenant and a good solid background in property and its management. I can highly recommend Rent Rent Rent" – **Newark Landlord 20/02/2011**

"Rent Rent Rent Let both our properties in record time!" - **Newark Landlord 15/5/2011**

"I heard of Nick's company through my step daughter who started to rent one of his properties and as i had a house to let i asked him for details of how he worked.He came round to see me and explained the different services he offered and the cost of each one, he then left me all the details in writing so i could study them in my own time. I decided to let him handle my property and he kept me informed of all interest and viewings, He found me a tenant very quickly and he has dealt with any problems very quickly. I would have no problem in recommending his company to anyone." – **Newark Landlord (Recommended by Tenants) 5/6/2011**

"Nick Bell and Rent Rent Rent have been such a refreshing change after the large, well-known lettings company who acted as my agent previously. From my initial enquiry through to contracts and day-to-day management, Nick has been friendly, efficient and flexible. Rent Rent Rent is providing a really personal service, keeping me informed exactly as I asked. I would strongly recommend them to any landlord or tenant who wants an agent that will truly work for them." – **Newark Landlord 10/8/2011**

"RentRentRent were able to meet outside of normal working hours, quickly advertised the property and found a good tenant at a top price in a short space of time. Easy to deal with and flexible, would be very happy to recommend to other landlords and as and when the need arises we will use them exclusively. They ticked all the boxes." **Newark Landlord 15/9/2012**

"Nick Bell found me excellent tenants and always bends over backwards to ensure they are happy, nothing is too much trouble. Rent Rent Rent continue to provide me with a prompt, personal, reliable service" - **Newark Landlord(Recommended by Tenants) 12/2/2013**

Quickly settled in to my new home and I have to say this has been down to A) the efficient and professional manner yourself and Darren dealt with my application and B) how clean and presentable the apartment was in, it certainly made my life easier and I have very enviable friends of my new location! **Southwell Tenant 18/9/2014**

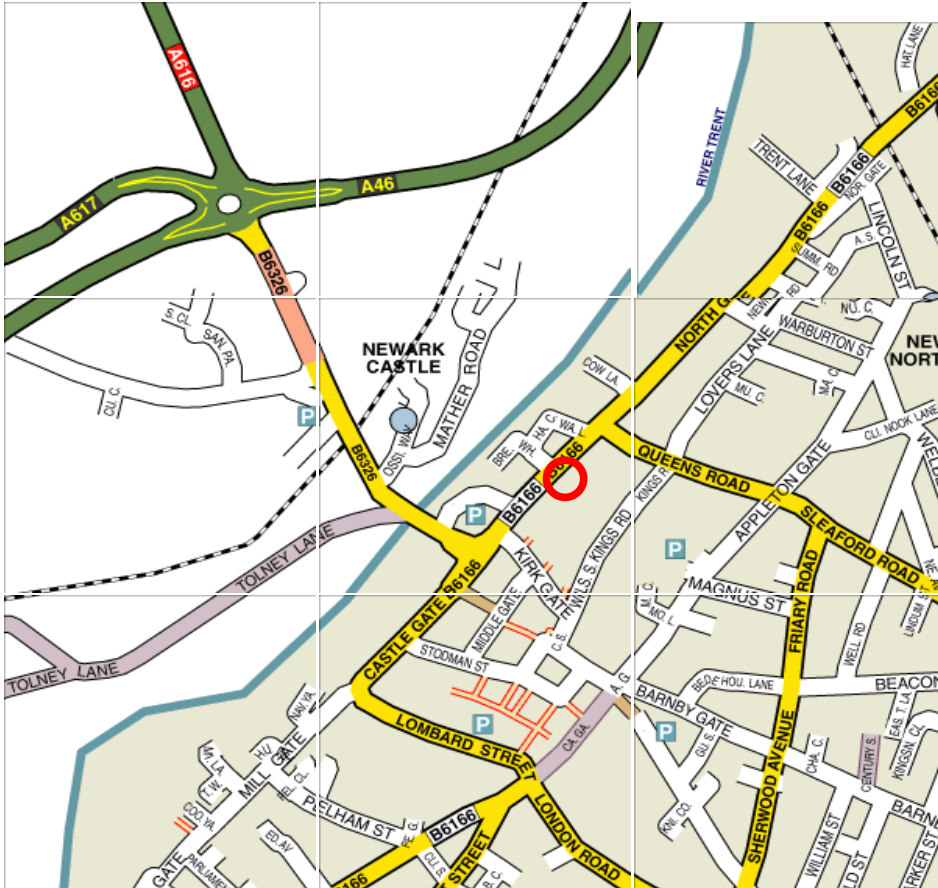
Just want to pass on my thanks for the past 18 months. From the easy and seamless initial transaction, especially in such a short space of time. Throughout the tenancy agreements I have been very pleased with the level of service/communication and honesty. Seldom do you get, in letting agents, such a positive outlook with a personal addition. As you know, I have recommended your services, and will continue to do so. Thanks once more. **Newark Tenant - 8/10/14**

Ask discussed on the phone I would like to give my months notice from today. I would to say thank you to yourself and Nick for making this tenancy straightforward and enjoyable I have been very comfortable here and would not hesitate in recommending you to friends and colleagues. **Lincoln Tenant 14/10/2014**

Dear Darren and Nick, Just a quick email to say thank you for helping our house move go so smoothly. You were helpful, professional and organised throughout and head and shoulders above the many other letting agents we have dealt with over the years. **Collingham Tenants 20/11/14**

Darren, Thanks for instilling the warm fuzzy feeling in us! Cheers **Fernwood Landlord 11/03/2015**

Landlord **TESTOMINALS**



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**MARKETING CONSENT
IMPORTANT INFORMATION FOR LANDLORDS**

Name: _____

Address: _____

Tel: _____

Email: _____

Marketing/Newsletters

We take your privacy seriously and will only use your personal information to provide the products and services you have requested from us.

We hope you see the value in being kept informed of changes to the Private Rented Sector and as such we would like to send you further information about new products and services from ourselves or our trusted partners which will help you meet your obligations as a Landlord.

We will not pass your personal information to any third parties other than those that you have expressly given consent for us to do so.

If you consent to us contacting you for this purpose, please **circle** to say how you prefer us to contact you:

Email

Telephone

Text

Post

I understand my personal information will only be processed as detailed in this document.

I acknowledge I am able to opt out of this at any time by sending an email to info@rrrlettings.co.uk

Sign: _____

Date: _____

Data Protection

Rent Rent Rent Lettings Ltd is fully compliant with both the Data Protection Act (DPA) 1988 and the General Data Protection Regulation (GDPR) 2018 and is registered with the Information Commissioners Office (ICO) under registration number Z1897294. If you wish to change your consent you can do so at any time by sending an email to info@rrrlettings.co.uk. Rent Rent Rent Lettings Ltd will only use your information as set out in this document.